

Jack Sullivan

From: Pesaturo, Joe [JPesaturo@MBTA.com]
Sent: Wednesday, September 09, 2009 10:26 AM
To: Jack Sullivan
Subject: MBCR Customer Service Notice
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From: MBCR RailMail
Sent: Tue Sep 08 09:25:42 2009
Subject: Customer Service Notice
Dear Old Colony Line Customer,

Beginning Wednesday, September 16th, 2009 and continuing through Friday, October 30th MBCR will be performing track work to remove deteriorating concrete ties and replacing them with wood ties between the Middleborough and Bridgewater stations.

This work will be performed between the hours of 8:30AM and 4:00PM - Monday through Fridays to minimize the delay to our customers; trains may experience delays of up to 10 minutes due to this track improvement project.

A replacement bus service between the Middleborough/Lakeville and Bridgewater stations will be in operation. **Inbound** busses will depart **20 minutes ahead of their regularly scheduled train departure time.**

INBOUND TRAINS

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- A bus will depart Middleborough/Lakeville at **9:18am** bringing our passengers to Bridgewater where they will board train **012** and continue on to Boston.
- A bus will depart Middleborough/Lakeville at **10:50am** bringing our passengers to Bridgewater where they will board train **014** and continue on to Boston.

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- A bus will depart Middleborough/Lakeville at **12:48pm** bringing our passengers to Bridgewater to board train **016** and continue on to Boston.
- A bus will depart Middleborough/Lakeville at **3:05pm** bringing our passengers to Bridgewater to board train **018** and continue on to Boston.

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OUTBOUND TRAINS

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- Train **005** will arrive at Bridgewater station at **9:11am** where passengers will board a bus that will take them to Middleborough/Lakeville.
- Train **007** will arrive at Bridgewater station at **10:42am** where passengers will

board a bus that will take them to Middleborough/Lakeville.

- Train **009** will arrive at Bridgewater station at **12:43pm** where passengers will board a bus that will take them to Middleborough/Lakeville.

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- Train **015** will arrive at Bridgewater station at **2:56pm** where passengers will board a bus that will take them to Middleborough/Lakeville.

This project reflects our commitment to provide our passengers with enhanced service reliability and is an important part of our overall plan to continually maintain and improve the railroad system infrastructure.

We apologize for any inconvenience you experience because of these efforts and thank you for your support of commuter rail.

Commuter rail service information, including updated commuter rail advisories/alerts is available on the MBTA website at www.mbta.com, or by calling the MBTA Customer Support Services Center at 617-222-3200.

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